



WKO – Online Spectator Ticket Policy

Limited Availability | Non-Refundable Tickets

The World Kickboxing Organisation (WKO) operates a strict NO REFUND POLICY for online spectator tickets purchased for our championship events, subject to statutory consumer rights.

1. Limited Ticket Availability

Spectator tickets are sold subject to venue capacity, event arrangements and availability.

Each ticket purchased represents an allocated place within the event's spectator capacity. Once purchased, that ticket is accounted for within our event planning and ticket allocation.

As tickets are limited, cancellations can result in places being left unused that could otherwise have been offered to other spectators.

2. All Ticket Sales Are Final

Once a spectator ticket has been purchased and the booking confirmed, the sale is final and non-refundable, except where a refund is required by law.

Refunds will not be issued simply because:

The purchaser changes their mind.

The purchaser or intended spectator can no longer attend.

Personal, work, travel or other commitments prevent attendance.

A competitor withdraws, is eliminated or is unable to compete.

A particular fighter, team, category or contest is changed, withdrawn or cancelled while the championship event continues.

The ticket is unused or the spectator fails to attend.

Tickets are purchased for admission to the championship event, not as a guarantee that any particular competitor, bout or category will take place.

3. Legal Basis – UK Consumer Law

Under Regulation 28(1)(h) of the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, services relating to leisure activities scheduled for a specific date or period are exempt from the normal 14-day cancellation right.

As WKO spectator tickets provide admission to a sporting event taking place on a specified date, the statutory 14-day cooling-off cancellation right does not ordinarily apply. Purchasers therefore have no automatic right to cancel their ticket and obtain a refund simply because they no longer wish to attend.

4. Event Cancellation or Significant Changes

If WKO cancels an event, purchasers will be entitled to a refund in accordance with their statutory rights.

Where an event is postponed, rescheduled or materially changed, WKO will communicate the available options and provide refunds where required by law.

Changes to individual contests, competitors, schedules or categories do not automatically entitle purchasers to a refund where the event itself proceeds substantially as advertised.

5. Ticket Availability and Event Costs

WKO incurs significant costs in organising championship events, including venue hire, equipment, officials, medical personnel, security, insurance and event administration.

These costs are committed in advance based partly on anticipated attendance and event requirements.

Our no-refund policy helps protect limited ticket allocations and supports the financial planning necessary to deliver championship events.

6. Acceptance of Terms

By completing an online spectator ticket purchase, the purchaser acknowledges that:

The event takes place on a specified date or dates.

Spectator tickets are subject to limited availability.

All purchases are final and non-refundable except where required by law.

The normal 14-day cancellation right does not apply to qualifying fixed-date sporting event tickets.

The purchaser has read and accepted the WKO Spectator Ticket Terms and Conditions.

This policy does not exclude or restrict any statutory consumer rights.

World Kickboxing Organisation (WKO)